



CITY OF PACIFIC GROVE
300 Forest Avenue □ Pacific Grove, California

June 22, 2016

Mark and Lisa Hanes
987 Ransford Ave.
Pacific Grove, CA 93950

RE: LETTER OF APOLOGY

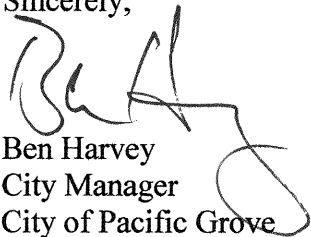
Dear Mr. and Mrs. Hanes:

On behalf of the City of Pacific Grove, I apologize for using offensive and unprofessional language in City email regarding the matter involving your pig and your home at 987 Ransord Avenue in Pacific Grove.

Referring to you and your family as “pig people”, and/or “pigsty neighbors” was inappropriate and rude. Going forward, I will be certain to treat everyone with due respect, by referring to them only by given names, titles, and/or places of residence or business.

I take full responsibility for my statements, and will use this opportunity to not only learn from my own mistake, but also to as an example for all City employees to observe and learn from as well.

Sincerely,



Ben Harvey
City Manager
City of Pacific Grove

cc: Honorable Mayor and Members of the City Council
All City Employees